Heritage Provider Network & Affiliated Medical Groups	Program: HIPAA Compliance				
	Policy No.	Effective Date: 01/01/2012		Page	- 1 -
	Authored by: Compliance Sub Commi	Date: 01/01/2012	Revised by: Sandy Finley		Date: 02/02/2015
	Approved by: Compliance Committee	Date: 02/02/2015			
Title of Policy: Safeguard of PHI during Transportation					

#### **PURPOSE:**

To establish guidelines for confidentiality and privacy of Protected Health Information (PHI) when the information is transported by employees or contracted courier services.

# POLICY:

Heritage Provider Network and its Affiliated Medical Groups are responsible for transporting and safeguarding Medical Records and Billing Records pertaining to individual patients from the various off-site locations to include, but not limited to storage facilities. Confidentiality and privacy is maintained at all times when information is being transported by employees or contracted courier services.

#### RESPONSIBILITY:

Compliance Officer, Corporate Compliance Officer, all Employees and all Business Associates

### PROCEDURES:

- 1. During department orientation the Human Resources Personnel will review HIPAA Privacy rules pertaining to the transport and safeguard of Patient Health Information with the company couriers.
- 2. The courier will ensure that all Protected Health Information is safeguarded from anyone's view by placing this information or documentation in a covered transport box.
- 3. All Protected Health Information transported by the company couriers will be transported in a protected area and properly secured in the vehicle.
- 4. All transportation vehicles will be locked at all times when left unattended.
- 5. The vehicle will have appropriate locking mechanism, and will remain locked at all times except during loading and unloading.
- 6. Any violation of these outlined procedures will be dealt with in accordance with the Sanctions of HIPAA Violations Policy.

## **REFERENCE:**

45CFR § 164.530