| Heritage Provider Network & Affiliated Medical Groups | Program: HIPAA Compliance | | | | | | | | |
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| | Policy No. | Effective Date: 01/01/2012 | | Page | -1- | | | | |
| | Authored by: Compliance Sub Commi | Date: ttee 01/01/2012 | Revised by: Sandy Finley | | Date: 02/02/2015 | | | | |
| | Approved by: Compliance Committee | Date: 02/02/2015 | | | | | | | |
| Title of Policy: Sanctions for HIPAA Violations | | | | | | | | | |

PURPOSE:

To define clear and appropriate sanctions for employees, volunteers, business associates and other members of the workforce who fail to comply with HIPAA policies and procedures.

POLICY:

Employees, volunteers, business associates, and students are subject to sanctions for any and all unauthorized use of protected health information. Sanctions will be appropriately and consistently enforced according to the guidelines set forth in this policy. Sanctions do not apply to whistle-blowers.

RESPONSIBILITY:

Compliance Officer, Corporate Compliance Officer, Director of Human Resources, Department Heads, Senior Management.

PROCEDURES:

- 1. All complaints go to the Compliance Officer and Director of Human Resources.
- 2. All reported privacy breaches will be investigated by the Compliance Officer and the Director of Human Resources to determine validity.
- 3. When a privacy breach has been established the Compliance Officer and the Director of Human Resources will refer the matter to the employee's immediate supervisor and their respective Senior Management Team member.
- 4. The immediate supervisor and the Senior Management will evaluate the violation and determine the appropriate sanctions. They will notify the Corporate Compliance Officer of their decision.
- 5. The immediate supervisor will complete appropriate paperwork and forward to the Director of HR.
- 6. Sanctions must be implemented within 72 hours of notification of a reported violation.
- 7. Sanctions will be determined by the following guidelines:
 - a. Accidental Violation: Members of the workforce determined to have unintentionally disclosed or used PHI inappropriately due to negligence, or misunderstanding are subject to the following sanctions:
 - Written warning and counseling by immediate supervisor
 - Repeat of HIPAA Privacy Orientation and Post-test, administered by immediate supervisor

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• Disciplinary action, up to and including termination, based on the seriousness and outcome of the breach, and whether this is the employee's first privacy violation.

- Possible civil fines or penalties for negligently disclosing medical information under the California Medical Information Act
- b. Willful Violation: Members of the workforce determined to have knowingly and willfully obtained, used or disclosed Protected Health Information (PHI) indiscriminately outside of their job responsibilities, whether or not for profit or gain, are subject to the following sanctions:
 - Immediate termination without opportunity for rehire
 - Possibility of investigation by The Office of Civil Rights (OCR)
 - The OCR may choose to impose a civil monetary penalty, or notify the Department of Justice, and recommend criminal prosecution
 - Possibility of civil fines or penalties under the California Medical Information Act

Breach and Termination of Business Associate Contracts

- 1. It is the responsibility of every employee to report any knowledge of any matter of activity or practice on the part of a Business Associate that violated or breaches patient privacy. Any such observation should be reported to the Compliance Officer immediately.
- 2. The Compliance Officer will be responsible for working with Administration to notify the Business Associate of the breach and ensuring that responsible steps are taken to immediately cure the breach.
- 3. If steps to cure the breach are unsuccessful, Covered Entity will terminate the Business Associate Agreement for non-compliance.

Reporting Non-Compliance

If termination is not possible, the problem will be reported to the Secretary of the Department of Health and Human Services.

REFERENCE:

45 CFR §164.530(e), 45 CFR § 164.502(j), California law [Civil Code §56.36(c)]